

United States Postal Service®

INDUSTRY**ALERT**

A Convenience Called “Package Intercept”

USPS has the shipper's interest as a priority when it comes to those unexpected surprises that sometimes prompt business mailers to intercept shipments prior to delivery.

Business mailers can use the Package Intercept tool to redirect a shipment to a new domestic address or request that it be held for pickup at one of 32,000 Post Offices or returned to the sender.

In order to use the Package Intercept tool, located on the Business Customer Gateway at <https://gateway.usps.com/eAdmin/view/signin>, business mailers will need to upload their Package Intercept files or enter the USPS Tracking number associated with the shipment and then follow the instructions to create a specific intercept request.

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